# **GENERAL POLICY**



June 2022

#### **OUR MISSION**

We are the home of the people who every day solve the technical challenges of the future, sustaining global growth and prosperity. At SYSTRA we inspire confidence in the communities that we serve, providing safe and enduring transportation solutions.

### **OUR VISION**

Our ambition is to be the signature team for transportation solutions. With confidence, we help the world move forward.

#### **OUR COMMITMENTS**

We are driven by a common purpose. Our shared commitments enable us to achieve our mission and vision, inspiring trust among all our stakeholders.

# We share values that guide our daily actions

**EXCELLENCE** — To meet today's challenges, we protect and maintain the highest levels of technical excellence and expertise in every area we operate.

**CONNECTED TEAMS** — We achieve the best results through teamwork, both locally and internationally. We listen to each other and communicate in an open, constructive, respectful manner that fosters the emergence of ideas and talent.

**BOLD LEADERSHIP** — We anticipate and embrace change. Our ability to understand, interpret and shape the future enables us to provide lasting transport infrastructure for our clients, as well as long-term rewarding career paths for our people.

We develop our business and we take responsibility through our sustainable performance system

**SOCIAL PERFORMANCE (PEOPLE)** — We promote the commitment and well-being of our employees by offering them a working environment conducive to dialogue and collaboration, enabling them to develop their potential and grow within the Group, and that encourages equality while championing the diversity, individuality and wellbeing of our employees.

**COMMERCIAL PERFORMANCE (CLIENTS)** — Ensuring our clients' satisfaction, establishing a close relationship of confidence in the long term and growing our strong global footprint will enable us to play a key role in iconic projects around the world.

**SOCIETAL PERFORMANCE (TERRITORIES AND COMMUNITIES)** — Being at the service of territories et communities by proposing infrastructure solutions aligned with the Paris Agreement and with positive societal impact.

**ENVIRONMENTAL PERFORMANCE (ENVIRONMENT)** — Being a source of proposal towards our clients by proposing sustainable infrastructure solutions resilient to the effects of climate change.

**ECONOMIC AND FINANCIAL PERFORMANCE (SHAREHOLDERS)** — Continuously improve our financial performance for sustainable growth in the long term.

## We take responsibility and manage major risks in accordance with Group policies

**HEALTH, SAFETY & SECURITY (3S)** — Using our technical and professional expertise, we work with our clients and partners so that together we deliver a safer world.

**ETHICS** — SYSTRA's reputation for integrity is built on irreproachable business conduct and strict compliance with national laws and international conventions.

Beyond this General Policy, the Directoire (Executive Board) is committed to regularly defining the roadmap, so that each of us, as individuals and collectively, contributes to manage and control the continuous improvement of our performance system.

Pierre Verzat
Chief Executive Officer

Arnaud Jeudy

Chief Finance & Administration Officer

Jean-Charles Vollery Chief Operating Officer

