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THE SIGNATURE TEAM  
**CONCESSIONARY TRAVEL**

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**SYSTRA**

# CONCESSIONARY TRAVEL

**OUR CONCESSIONARY FARES TEAM HAVE BEEN RESPONSIBLE FOR DEFINING BEST PRACTICE AND HELPING TO IMPLEMENT MANY CONCESSIONARY SMART CARD SCHEMES FROM BOTH A TECHNICAL AND SCHEME ADMINISTRATION PERSPECTIVE.**

The ITSO based schemes around England, Scotland and Wales were all supported by SYSTRA advice on the application of the specification. We have also provided support around Scheme Administration and Review, drawing heavily on our understanding of the data being collected and how it can ensure that concessionary claims from operators are both valid and accurate.

# OUR EXPERTISE

SYSTRA's experts can assist with negotiations and review or benchmark any topics of concern such as requests for higher reimbursement rates. We are fully up to speed with the DfT Calculator approach and the scope for flexibility in scheme set-up and spreadsheet parameter setting.

SYSTRA can also offer more specialist services around the ITSO card environment such as implementing ENCTS card hot-listing to remove the substantial risk of card misuse or performing health-checks on operator ITSO set-ups so that their claims are being properly compiled.



# THE SIGNATURE TEAM PASSENGER TRANSPORT

For more information on how SYSTRA can help you with any aspect of concessionary travel contact:

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## **SYSTRA**

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